



## Hotpoint NDB 8635 W UK Washer Dryer User Manual

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# Hotpoint®

Hotpoint NDB 8635 W UK Washer Dryer



## Product Information

The Hotpoint Washer-Dryer is a versatile appliance that allows you to wash and dry your laundry in one convenient machine. With a maximum washing load of 8 kg and a maximum drying load of 6 kg, it can handle a variety of laundry needs. The machine has a power input of 0.5 W in off mode and 8 W in left-on mode. The control panel features various buttons and indicator lights for easy operation. The ON/OFF button is used to turn the machine on and off. The DRY ONLY button and indicator light are for selecting the drying function. The KEY LOCK button and indicator light enable you to lock the control panel to prevent accidental changes. The EXTRA TOUCH button and indicator lights provide additional options for your wash cycles. The START/PAUSE button and indicator light allow you to start or pause the machine. The DELAY button and indicator light enable you to delay the start of the wash cycle. The DRYING LEVEL button allows you to adjust the drying level. The SPIN button is for selecting the spin speed. The TEMPERATURE button is used to set the temperature. The WASH CYCLE SELECTOR KNOB is used to choose the desired wash cycle.

The product comes with a user guide and an installation guide that provide detailed instructions on how to use and install the appliance. It is important to read the Health and Safety guide before using the appliance. Make sure to remove the transport bolts before using the machine, as explained in the Installation Guide.

## Product Usage Instructions

1. Before using the appliance, carefully read the Health and Safety guide.
2. Remove the transport bolts as instructed in the Installation Guide.
3. Select the desired wash cycle by turning the WASH CYCLE SELECTOR KNOB.
4. Set the temperature using the TEMPERATURE button.
5. Choose the appropriate spin speed by pressing the SPIN button.
6. Add the recommended amount of detergent and any optional additives according to the Detergents and Recommended Additives table.

7. Load the laundry into the machine, making sure not to exceed the maximum load capacity.
8. Close the door securely.
9. Press the ON/OFF button to turn on the machine.
10. Press the START/PAUSE button to start the wash cycle.
11. If desired, use the EXTRA TOUCH button to add additional options to the wash cycle.
12. To delay the start of the wash cycle, press the DELAY button and set the desired delay time.
13. During the wash cycle, you can check the duration on the display.
14. After the wash cycle is complete, you can either proceed to drying or remove the laundry for air drying.
15. To dry the laundry, select the DRY ONLY function by pressing the DRY ONLY button.
16. Adjust the drying level using the DRYING LEVEL button.
17. Press the START/PAUSE button to start the drying cycle.
18. Once the drying cycle is complete, remove the dry laundry from the machine.

Please note that the cycle duration indicated on the display or instruction manual is an estimate and may vary based on various factors. For more information on specific wash cycles and their durations, refer to the user guide.

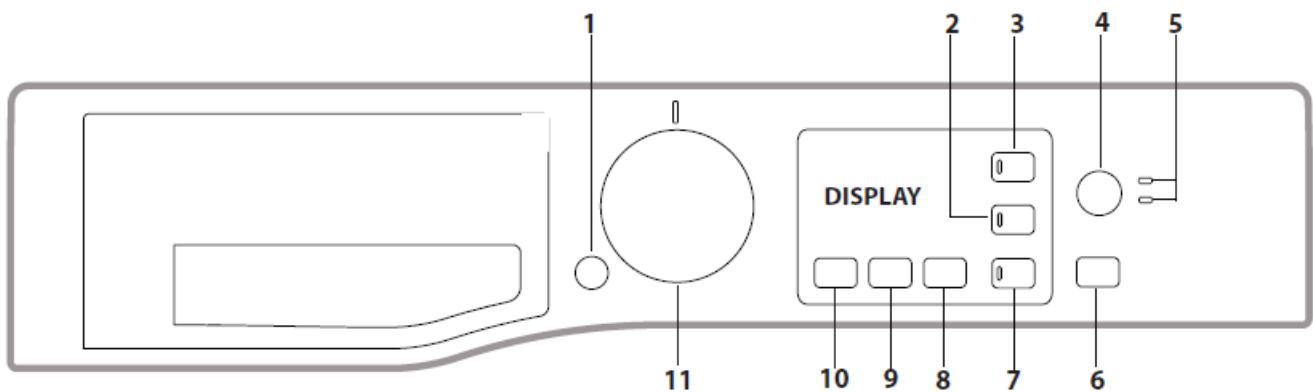
### THANK YOU FOR PURCHASING A HOTPOINT PRODUCT.

To receive more comprehensive assistance, register the appliance on [www.hotpoint.eu/register](http://www.hotpoint.eu/register)

Before using the appliance carefully read the Health and Safety guide.

Before using the machine, it is imperative that the transport bolts are removed. For more detailed instructions on how to remove them, see the Installation Guide.


### CONTROL PANEL



1. ON/OFF button
2. DRY ONLY button and indicator light
3. KEY LOCK button and indicator light
4. EXTRA TOUCH button
5. EXTRA TOUCH indicator lights
6. START/PAUSE button and indicator light
7. DELAY button and indicator light
8. DRYING LEVEL button
9. SPIN button
10. TEMPERATURE button
11. WASH CYCLE SELECTOR KNOB

## Wash Cycle Table

Maximum washing load 8 kg. Maximum drying load 6 kg. Power input in off mode 0.5 W / in left-on mode 8 W								Detergents and Additives		Recommended detergent		Residual (***)	Energy kWh	Total water lit	Laundry
Wash cycle	Temperature		Max. spin speed (rpm)	Max. load for washing (kg)	Duration (h:m)	Drying	Max. load for drying (kg)	Wash	Fabric softener	Powder	Liquid				
	Setting	Range						1	2						
<b>Wash &amp; Dry Mixed</b>	30 °C	-30 °C	1200	3.0	**	✓	3.0	●	○	-	✓	-	-	-	-
<b>Wash &amp; Dry XL Bed &amp; Bath</b>	60 °C	-60 °C	1400	5.0	**	✓	5.0	●	○	-	✓	-	-	-	-
<b>Cotton (2)</b>	40 °C	-60 °C	1400	8.0	3:55	✓	6.0	●	○	✓	✓	49	1.40	105	45
<b>Synthetics (3)</b>	40 °C	-60 °C	1200	4.0	2:55	✓	4.0	●	○	✓	✓	35	0.80	55	43
<b>Wool</b>	40 °C	-40 °C	800	2.0	**	✓	2.0	●	○	-	✓	-	-	-	-
<b>Delicates</b>	30 °C	-30 °C	600 (***)	1.0	**	✓	1.0	●	○	-	✓	-	-	-	-
<b>Anti Allergy</b>	60 °C	40 °C-60 °C	1400	5.0	**	✓	5.0	●	○	✓	✓	-	-	-	-
<b>Anti Stain</b>	40 °C	-40 °C	1400	8.0	**	✓	6.0	●	○	-	✓	-	-	-	-
<b>Steam Refresh</b>	-	-	-	2.0	**	-	-	-	-	-	-	-	-	-	-
<b>Spin &amp; Drain *</b>	-	-	1400	8.0	**	✓	6.0	-	-	-	-	-	-	-	-
<b>Rinse &amp; Spin</b>	-	-	1400	8.0	**	✓	6.0	-	○	-	-	-	-	-	-
<b>Wash 20°C</b>	20 °C	-20 °C	1400	8.0	1:50	-	-	●	○	-	✓	49	0.16	90	22
<b>Eco 40-60 (1) (Wash)</b>	40 °C	40°C	1351	8.0	3:38	✓	6.0	●	○	✓	✓	53	0.73	56	34
			1351	4.0	2:48	✓		●	○	✓	✓	53	0.55	53	34
			1351	2.0	2:25	✓		●	○	✓	✓	53	0.35	35	23
<b>Intense 60-90°C</b>	60 °C	-90 °C	1400	8.0	2:45	✓	6.0	●	○	✓	✓	49	0.90	90	55

<b>Rapid Wash</b>	30 ° C	- 30 °C	1200 (****)	4.5	0:30	-	-	●	○	-	✓	71	0.2 0	4 5	2 7
<b>Wash &amp; Dry XS Rapid</b>	30 ° C	30 ° C	1400	1.0	**	✓	1.0	●	○	-	✓	-	-	-	-
															
<b>Eco 40-60 (4)</b>	40 ° C	40 ° C	1351	6.0	9:20	✓	6.0	●	○	✓	✓	0	3.8 0	7 5	3 3
<b>(Wash &amp; Dry)</b>			1351	3.0	5:10	✓	3.0	●	○	✓	✓	0	1.9 8	4 7	3 2

The cycle duration indicated on the display or instruction manual is an estimate based on standard conditions. The actual duration may vary in relation to several factors, such as the temperature and pressure of the incoming water, ambient temperature, amount of detergent, load quantity and type, load balancing and any additional options selected. The values given for programmes other than the Eco 40-60 programme are indicative only.

#### 1) Eco 40-60 (Wash) – Test wash cycle in compliance with EU Ecodesign regulation 2019/2014.

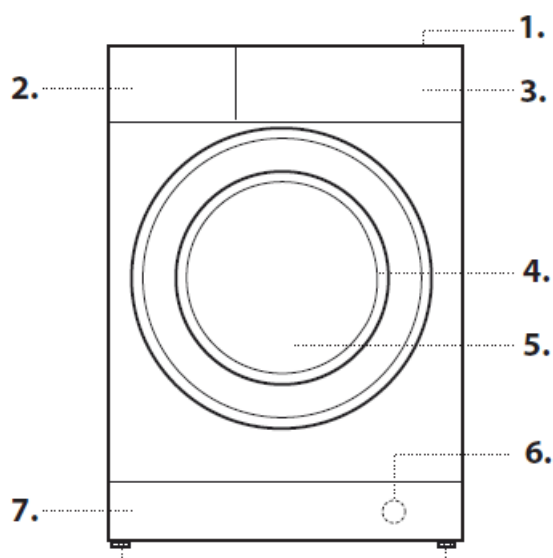
The most efficient programme in terms of energy and water consumption for washing normally soiled cotton laundry.

Note: spin speed values shown on the display can slightly differs from the values stated in the table.

#### 4) Eco 40-60 (Wash & Drying)- Test wash and drying cycle in compliance with EU

Ecodesign regulation 2019/2014. To access “wash and dry” cycle select “Eco 40-60” wash programme and set “Drying” option level to “ ”. The most efficient programme in terms of energy and water consumption for washing and drying normally soiled cotton laundry. At the end of cycle the garments can be immediately stored to the cupboard.


### Product Description



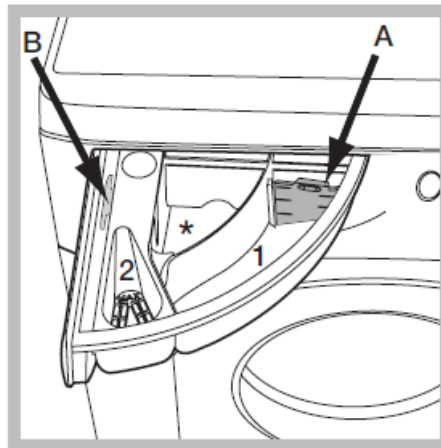
1. Top
2. Detergent dispenser drawer
3. Control panel
4. Handle

5. Porthole door
6. Drain pump (behind the plinth)
7. Plinth (removable)
8. Adjustable feet (2)

**For all testing institutes:**

- Long cotton cycle: set programme 1 at temperature 40°C.
- Long synthetics cycle: set cycle 2 at a temperature of 40°C.
- By selecting the  cycle and excluding the spin cycle, the washer-dryer will drain only. \*\* The duration of the wash cycles can be checked on the display.
- After programme end and spinning with maximum selectable spin speed, in default programme setting.
- The display will show the suggested spin speed as default value.

**Detergent Dispenser Drawer:**



**Compartment \*:**

Do not insert detergent in this compartment. Compartment 1: Washing detergent (powder or liquid)  
 If liquid detergent is used, the removable plastic partition A (supplied) should be used for proper dosage.  
 If powder detergent is used, place the partition into slot B.  
 Compartment 2: Additives (fabric softeners, etc.) The fabric softener must not exceed the "MAX" level.

- Use powder detergent for white cotton garments, for pre-washing, and for washing at temperatures over 60°C.
- Follow the instructions given on the detergent packaging.
- To remove the drawer, press lever C and pull the drawer outwards.

Follow the instructions on the symbols of the garment's wash care label. The value indicated in the symbol is the maximum recommended temperature for washing the garment.



### **Wash & Dry Mixed**

Use this cycle to wash and dry mixed garments (cotton and synthetics) in less than 4 hours. This cycle may be used to wash and dry loads of up to half of the machine drying capacity; we recommend the use of liquid detergent.

### **Wash & Dry XL Bed & Bath**

This cycle is suitable for washing and drying without interruption cotton bulky items, like bed linens and towels, with the possibility to fully load the machine; we recommend using liquid detergent.

### **Cotton**

Suitable for washing towels, underwear, table cloths, etc. made of resistant linen and cotton that are moderately to heavily soiled. Synthetics

Specific for synthetic items (e.g. polyester, polyacrylic, viscose, etc.). If the dirt is difficult to remove, the temperature can be increased up to 60° and powder detergent can be used too.

### **Wool – Wool Care**

The wool wash cycle of this machine has been approved by The Woolmark Company for the washing of machine washable wool products provided that the products are washed according to the instructions on the garment label and those issued by the manufacturer of this washing machine. The Woolmark symbol is a Certification mark in many countries. (M2227)



### **Delicates**

For washing very delicate garments. For best results, turn the garments inside out and use liquid detergent. If a time-based drying option is added, a particularly delicate drying cycle is performed at the end of the wash cycle, thanks to light handling and appropriate temperature control of the water jet. The recommended durations are:

- 1 kg of synthetic garments → 150 min
- 1 kg of synthetic and cotton garments → 180 min
- 1 kg of cotton garments → 180 min

The degree of dryness depends on the load and fabric composition.

### **Anti Allergy**

Suitable for removing major allergens such as pollen, mites and cat or dog hair.

### **Anti Stain**

This program ensures stain removal at low temperatures, preserving fabrics and colours. It is suitable to heavily-soiled garments with resistant colours. When running the program, do not mix garments of different colours. We recommend the use of powder detergent.

### **Steam Refresh**

The garments will be damp once the cycle is completed, so we recommend hanging them to dry (2 kg, roughly 3 items). This programme refreshes garments by removing bad odours and relaxing the fibres and it is meant for dry, unsoiled items. Insert dry items only (that are not dirty) and select programme "Steam Refresh". The "Steam Refresh" programme makes ironing easier.

- Do not add softeners or detergents.
- Not recommended for wool or silk garment

### **Spin & Drain**

Spins the load then empties the water. For resilient garments. If you exclude the spin cycle, the machine will drain only.

### **Rinse & Spin**

Rinses and then spins. For resilient garments.

### **Wash 20°C**

For washing lightly soiled cotton garments, at a temperature of 20 °C. Eco 40-60

For washing normally soiled cotton garments declared to be washable at 40 °C or 60 °C, together in the same cycle. This is the standard cotton programme and the most efficient in terms of water and energy consumption.

- The cycle runs only at 40°C as per regulation.
- Intense 60-90°C  
For heavily soiled whites and resistant colours.

### **Rapid Wash**

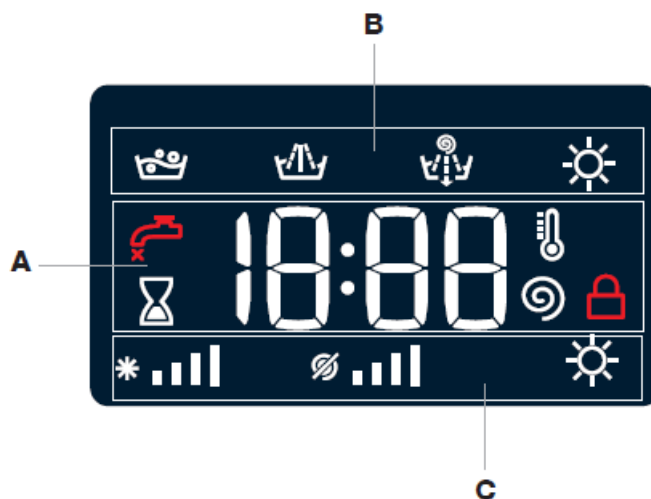
For washing lightly soiled garments in a short time. Not suitable for wool, silk and garments to be washed by hand.

### **Wash & Dry XS Rapid**





This cycle is to wash and dry without interruption small garments or T-shirts in different fabrics and colours up to 1kg in 45'. To achieve optimum results, use liquid detergent.





## **DISPLAY**

The display is useful when programming the machine and provides a lot of information.





Section A displays the duration of the various available wash cycles and, once the cycle starts, the time remaining to the latter's end (the display will show the maximum duration of the after a few minutes, as the actual duration varies in relation to the laundry load and the chosen settings); if the Delay option was set, the display will show the time remaining to the start of the selected wash cycle. Moreover, pressing the relative button allows for visualizing the maximum values for the temperature, spin speed or type of drying relative to the selected programme or the most recently selected ones, if compatible with the selected programmed. The "washing phases" relative to the selected cycle and the "washing phase" of the running cycle appear in section B:

-  Main Wash
-  Rinse
-  Spin/Drain
-  Drying

Section C displays – starting from the left – the icons corresponding to "temperature", "spin" and "drying". The "temperature" bars \*  indicate the maximum temperature level that can be selected for the chosen cycle. The "spin"   bars indicate the maximum spin speed that can be selected for the chosen cycle. The symbol  lights up while the drying settings are being adjusted.

### DOOR LOCKED INDICATOR

When lit, the symbol indicates that the door is locked. To prevent any damage, wait until the symbol turns off before opening the door. To open the door while a cycle is in progress, press the START/PAUSE button ; if the  symbol  is off, the door can be opened.


### FIRST-TIME USE

Once the appliance has been installed, and before it is used for the first time, run a wash cycle with detergent and no laundry, by setting the "Auto-Clean" cycle.





### DAILY USE

Prepare the laundry by following the suggestions appearing under the "TIPS AND SUGGESTIONS" section.




- Press the ON/OFF button  ; the START/PAUSE  indicator light flash slowly green.

- Open the door. Load the laundry while making sure not to exceed the maximum load quantity indicated in the cycle table.
- Pull out the detergent dispenser drawer and pour the detergent into the relevant compartments as described in “DETERGENT DISPENSER DRAWER” section.
- Close the door.
- The machine automatically displays the maximum temperature and spin speed values for the selected cycle, or the most recently used settings if they are compatible with the selected cycle. Pressing the  button gradually reduces the temperature down to the cold wash “OFF” setting. Pressing the button gradually reduces the spin speed until it is completely excluded (“OFF” setting). Pressing the buttons further restores the maximum allowed values for the selected cycle.
- Select the desired wash cycle.
- Select the desired options.





## STARTING CYCLE

Press the START/PAUSE  button. The machine will lock the door (  symbol on) and the drum will start to rotate; the door will be unlocked (  symbol off) and then locked again (  symbol on) as preparation phase of each washing cycle. The “Clicking” noise is part of the door locking mechanism. Water will enter the drum and start the washing phase once the door is locked.



## PAUSING A CYCLE

To pause the wash cycle, press the START/PAUSE  button again; the indicator light will flash amber. If the  symbol is not lit, the door may be opened. To start the wash cycle from the point at which it was interrupted, press the START/PAUSE  button again.

## OPENING THE DOOR, IF NECESSARY


Once a cycle starts, the  symbol turns on to signal that the door cannot be opened. While a wash cycle is running, the door remains locked. To open the door while a cycle is under way, for example, to add or remove garments, press the START/PAUSE  button to pause the cycle; the indicator light will flash amber. If the  symbol is not lit, the door may be opened. Press the START/PAUSE  button again to continue the cycle.

## CHANGING A RUNNING WASH CYCLE

To change a wash cycle while it is in progress, pause the washer-dryer using the START/PAUSE button (the relative indicator light will flash amber), then select the desired cycle and press the START/PAUSE  button again. ! To cancel a cycle that has already begun, press and hold the ON/OFF  button. The cycle will be stopped and the machine will switch off.

## AT THE END OF THE WASH CYCLE

This will be indicated by the word “END” on the display; when the symbol switches off, the door may be opened.

Open the door and switch off the machine. If you do not press ON/OFF  button, the washing machine will switch off automatically after about a 10 minutes. Close the water tap and unload the washing machine. Leave the door ajar to allow the drum to dry.

## OPTIONS

- If the selected option is not compatible with the set wash cycle, the indicator light will flash and the option will not be activated.


## Delay

To set a delayed start for the selected cycle, press the corresponding button repeatedly until the required delay period has been reached. To remove the delayed start setting, press the button until the text "OFF" appears on the display.


## Temperature

Each wash cycle has a pre-defined temperature. To modify the temperature, press the button. The value will appear on the display.


## Spin

Each wash cycle has a predefined spin speed. To modify the spin speed, press the  button. The value will appear on the display.


## Extra Touch

After pushing the button for the 1st time, option "Steam Hygiene"  enhances washing performance by generating steam during the wash cycle to remove up to 99,9% of viruses and bacteria.

- The steam generated during the operation of the washing machine may cause the porthole door to become hazy.

After pushing the button for the 2nd time, option "Rapid"  is selected and the cycle duration will be reduced.

## Drying Level



The "Drying Level" button  adds a drying phase that will start automatically at the end of the washing phase, without interruption. The machine will select the maximum drying level which is compatible with the chosen wash cycle. It is possible to change the drying setting by pressing the button and choosing the desired laundry dryness level or drying time:

- Cupboard (A3): suitable for laundry which can be put back in a cupboard without being ironed.
- Hanger (A2): ideal for clothes which do not need to be dried fully.
- Iron (A1): suitable for clothes which will need ironing afterwards; the remaining dampness softens creases, making them easier to remove.
- Drying time: from 210 to 30 minutes.

A cooling down period is always added to the end of each drying cycle.

If your laundry load to be washed and dried is bigger than the maximum stated drying capacity of the machine, perform only the washing. Then unload some garments from the drum, until the maximum drying capacity is reached. At this point, follow the instructions provided for a "Dry Only" cycle.




## Dry Only

The "Dry Only" button  allows you to start a drying-only cycle. Select the wash cycle compatible with the type of garments you wish to dry, then press the  button to skip the washing phase and perform only the drying. The drying level is automatically set at the maximum for the selected cycle. It is possible to change it by pressing

the drying button . Press start. Compatible cycles listed in the "wash cycle table"

A cooling down period is always added to the end of each drying cycle.

## KEY LOCK

To activate the control panel lock, press and hold the  button for approximately 2 seconds. When the  symbol is lit, the control panel is locked (except for the ON/OFF  button). This will prevent accidental modifications to wash cycles, especially when children are at home. To deactivate the control panel lock, press and hold the button for approximately 2 seconds.

## TIPS AND SUGGESTIONS

### Divide the laundry according to:

Type of fabric (cotton, mixed fibers, synthetics, wool, garments to be hand-washed). Colour (separate coloured garments from whites, wash new coloured garments separately). Delicates (small garments – such as nylon stockings – and items with hooks – such as bras: insert them in a fabric bag). Empty the pockets: Objects such as coins or lighters can damage the washer-dryer and the drum. Check all pockets.

### Follow the dosage recommendation / additives

To optimize cleaning results, and avoid skin irritation from excess detergent residue. Also saving money, by avoiding wasting detergent.

### Use low temperature and longer duration

The most efficient programmed in terms of energy consumption are generally those that perform at lower temperatures and longer duration. Observe the load sizes  
Load your washing machine up to the capacity indicated in the “Wash Cycle Table” table to save water and energy.

### Noise and remaining moisture content

They are influenced by the spinning speed: the higher the spinning speed in the spinning phase, the higher the noise and the lower the remaining moisture content.

## CARE AND MAINTENANCE

Before performing cleaning and maintenance, switch the washer-dryer off and disconnect it from the mains power. Do not use flammable liquids to clean the washer-dryer. Clean and maintain your washer-dryer periodically (at least 4 times per year).

### Cutting off the water and electricity supplies

Close the water tap after every wash. This will limit wear on the hydraulic system inside the washer-dryer and help to prevent leaks.

Unplug the washer-dryer when cleaning it and during all maintenance work.

### Cleaning the washer-dryer

The outer parts and rubber components of the appliance can be cleaned using a soft cloth soaked in lukewarm soapy water. Do not use solvents or abrasives.

The washer-dryer has a “Auto-Clean” cycle for its internal parts; it must be run without any load in the drum.

To optimize this cycle, it is possible to use either detergent (10% of the quantity specified for lightly soiled garments) or special additives to clean the washer-dryer. We recommend running a cleaning cycle every 40 wash cycles.

To start the programmed press  button for 5 seconds.

The cycle will start automatically and will run for about 70 minutes. To stop the cycle, press the START/PAUSE

 button.

### Cleaning the detergent dispenser drawer

Remove the dispenser drawer by lifting and pulling it outwards. Wash it under running water; this procedure should be effected regularly. Caring for the door and drum

Always leave the porthole door ajar in order to prevent unpleasant odors from forming.

### Cleaning the pump

The washer-dryer is fitted with a self-cleaning pump that does not require any maintenance. Small items (such as coins or buttons) may sometimes fall into the protective pre-chamber situated at the base of the pump. Make sure that the wash cycle has ended and unplug the appliance. To access the pre-chamber:

1. remove the covering panel on the front side of the machine by inserting a screwdriver in the centre and sides of the panel and using it as a lever;
2. loosen the drainage pump cover by turning it anti-clockwise: it is normal for some water to leak out;
3. clean the inside thoroughly;
4. screw the cover back on;
5. put the panel back in place, making sure the hooks slot in place before pushing the panel onto the appliance.

#### Checking the water inlet hose

Check the water inlet hose at least once a year. If it is cracked or broken, it must be replaced: during wash cycles, the high pressure of the water could suddenly split the hose open.

Never use hoses that have already been used.

### ACCESSORIES

Contact our Technical Assistance Service to check whether the following accessories are available for this washer-dryer model.

#### Stacking kit

With this accessory you can secure the tumble dryer to the upper part of your washer-dryer to save space and facilitate loading and unloading of the tumble dryer.

### TRANSPORT AND HANDLING

Do not lift the washer-dryer by gripping it from the upper section. Unplug the appliance and close the water tap. Check that the door and detergent dispenser drawer are tightly closed. Detach the filling hose from the water tap then detach the drain hose. Empty all the water remaining in the hoses and secure the latter so that they do not get damaged during transport. Apply the transport bolts back on. Repeat, in reverse order, the transport bolt removal procedure described in the "Health & Safety and Installation Guides".




**DEMO MODE:** to deactivate this function, switch the washing machine OFF. Then press and hold "Start/Pause"

 button, within 5 seconds press also "ON/OFF"  button and hold both buttons for 2 seconds.

### TROUBLESHOOTING

Your machine could occasionally fail to work. Before contacting the Technical Assistance Service, make sure that the problem cannot be easily solved using the following list.

Anomalies	Possible causes / Solution
The washer-dryer does not start.	The appliance is not plugged into the socket fully, or not enough to make contact.
	There is no power in the house.
	The washer-dryer door is not closed properly.

The wash cycle does not start.	The ON/OFF  button has not been pressed.
	The START/PAUSE  button has not been pressed.
	The water tap has not been opened.
	A delay has been set for the start time.
The washer-dryer does not fill with water ("H2O" appears on the display).	The water inlet hose is not connected to the tap.
	The hose is bent.
	The water tap has not been opened.
	There is no water supply in the house.
	The pressure is too low.
	The START/PAUSE  button has not been pressed.
The washer-dryer continuously loads and unloads water.	The drain hose is not fitted between 65 and 100 cm from the floor.
	The free end of the hose is immersed in water.
	The wall drainage system is not fitted with a breather pipe. If the problem persists even after these checks, turn off the water tap, switch the appliance off and contact the Technical Assistance Service. If the home is on one of the upper floors of a building, there may be problems relating to back-siphonage, causing the washer-dryer to fill with water and drain continuously. Special anti-siphon valves are available in shops and help to prevent this inconvenience.
The washer-dryer does not drain or spin.	The cycle does not include drainage: with certain cycles it must be started manually.
	The drain hose is bent.
	The drainage duct is clogged.
The washer-dryer vibrates a lot during the spin cycle.	The drum was not unlocked correctly during installation.
	The washer-dryer is not level.
	The washer-dryer is tucked between furniture cabinets and the wall.
The washer-dryer leaks.	The water inlet hose is not screwed on properly.
	The detergent dispenser drawer is obstructed.
	The drain hose is not properly attached.
The START/PAUSE indicator light flashes rapidly and an error code appears on the display (e.g.: F-01, F-..).	Switch off the machine and unplug it, wait for approximately 1 minute and then switch it back on again. If the problem persists, contact the Technical Assistance Service.
There is too much foam.	The detergent is not suitable for machine washing (it should display the text "for washers" or "hand and machine wash", or the like).
	Too much detergent was used.
	The appliance is not plugged into the socket, or not enough to make contact.

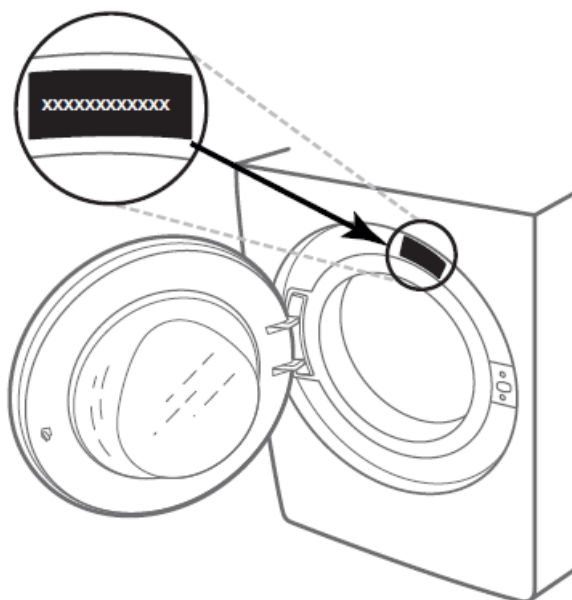
The washer-dryer does not dry.	There has been a power failure.
	The appliance door is not shut properly.
	A Delay Timer has been set.
	DRYING LEVEL is in the OFF position.

Policies, standard documentation, ordering of spare parts and additional product information can be found by: Visiting our website <http://docs.hotpoint.eu> and [parts-selfservice.whirlpool.com](http://parts-selfservice.whirlpool.com)

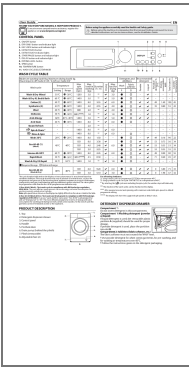


- Using the QR code.
- Alternatively, contact our After-sales Service (See phone number in the warranty booklet). When contacting our After-sales Service, please state the codes provided on your product's identification plate.
- For User's Repair & Maintenance Information visit [www.hotpoint.com](http://www.hotpoint.com)

The model information can be retrieved using the QR-Code reported in the energy label. The label also includes the model identifier that can be used to consult the portal of the registry at <https://eprel.ec.europa.eu>



## Documents / Resources



[Hotpoint NDB 8635 W UK Washer Dryer](#) [pdf] User Manual  
NDB 8635 W UK Washer Dryer, NDB 8635 W UK, Washer Dryer, Dryer

## References

- [📄 Whirlpool Docs](#)
- [🏠 Home - Hotpoint](#)
- [📄 Hotpoint: Purchase Quality Home & Kitchen Appliances Online | HotPoint EU](#)

[Manuals+](#)